

MADISON COUNTY ROAD DEPARTMENT

AUGUST 2019

SERVICE CALL SCHEDULE

Madison County Road Department

Reporting Dates 08/01/19 through 08/30/19

Service Request Schedule Summary

Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | | |
|--|----------------------|--|--|--|------------------------------------|-----------------------------------|-------------------------------|
| 22938 | 06/23/16 08/08/19 | Request Schedule Closed | Durations 1,141.0 S-to-C 1,131.0 O-to-C | Ditching On Hold | Brown, Shirley Engineering | Boldin, Martha Adams Ln | Adams Ln District 5 |
| Requesting some ditching be done on the ditches in front of house because of flooding under house | | | | | | | |
| 24032 | 04/03/17 08/16/19 | Request Schedule Closed | Durations 865.0 S-to-C 847.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Walker, Susan Lake Crest Pl | Lake Crest Pl District 3 |
| Culvert has caved in | | | | | | | |
| 24035 | 04/03/17 08/19/19 | Request Schedule Closed | Durations 868.0 S-to-C 847.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Youngblood, Troy Lake Crest Pl | Lake Crest Pl District 3 |
| Requesting to have road culvert check for erosion and repair | | | | | | | |
| 24344 | 05/15/17 08/23/19 | Request Schedule Closed | Durations 830.0 S-to-C 805.0 O-to-C | Drainage Medium Priority | Brown, Shirley Engineering | Ford, Sheldon Bridge Water Dr | Bridge Water Dr District 4 |
| Drain pipe is washing out between houses possible sink hole. This pipe is leading to the lake | | | | | | | |
| 24468 | 06/05/17 08/16/19 | Request Schedule Closed | Durations 802.0 S-to-C 784.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Lee, Amy Clover Ln | Clover Ln District 4 |
| Road caving in in two places | | | | | | | |
| 24473 | 06/06/17 08/30/19 | Request Schedule Closed | Durations 815.0 S-to-C 783.0 O-to-C | Flood/Water Related Medium Priority | Brown, Shirley Road Maintenance | County, Madison Livingston Rd | Livingston Rd District 2 |
| Road flooding on the County side into the City side causing flooding | | | | | | | |
| 24825 | 08/03/17 08/16/19 | Request Schedule Closed | Durations 743.0 S-to-C 725.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Lee, Amy Clover Ln | Clover Ln District 4 |
| In front of both of these addresses, there's a big sink hole that is cracking up and caving in into the middle of the road | | | | | | | |

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| 24890 | 08/15/17 08/22/19 | Request Schedule Closed | Durations 737.0 S-to-C 713.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Deacon, Irvy Munich Dr | Munich Dr District 3 |
| Culvert that goes under the road in between these two addresses has rusted out | | | | | | | |
| 25306 | 11/17/17 08/22/19 | Request Schedule Closed | Durations 643.0 S-to-C 619.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Pope Cedar Hill Rd | Cedar Hill Rd District 3 |
| Culvert needs to be repaired 2 cross drains marks with cones where eroding the road | | | | | | | |
| 25350 | 11/29/17 08/29/19 | Request Schedule Closed | Durations 638.0 S-to-C 607.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Morris, Marvin North Oak Dr | North Oak Dr District 1 |
| Road is crumbling up into the yard, also stated that the culvert that goes under the road is disconnected | | | | | | | |
| 25419 | 12/29/17 08/15/19 | Request Schedule Closed | Durations 594.0 S-to-C 577.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Ritchie, Perry Barnes Rd | Barnes Rd District 1 |
| Culvert thats located on Barnes Rd is sinking in, making it difficult for drivers [Big one that goes under the road] | | | | | | | |
| 25448 | 01/10/18 08/26/19 | Request Schedule Closed | Durations 593.0 S-to-C 565.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Unknown Lake Castle Rd | Lake Castle Rd District 1 |
| Road is washing out | | | | | | | |
| 25477 | 01/23/18 08/26/19 | Request Schedule Closed | Durations 580.0 S-to-C 552.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Washington, Bill Joe Hall Rd | Joe Hall Rd District 4 |
| On this road about an 1/2 mile before you get to the Hinds County Line, their's an big spot that has crumble up into broken rock chun | | | | | | | |
| 25481 | 01/23/18 08/13/19 | Request Schedule Closed | Durations 567.0 S-to-C 552.0 O-to-C | Dig Out Medium Priority | Brown, Shirley Road Maintenance | Ron Links Cv | Links Cv District 4 |
| Dig out at the intersection of Caroline and Link Cv | | | | | | | |

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| 25588 | 02/13/18 08/19/19 | Request Schedule Closed | Durations 552.0 S-to-C 531.0 O-to-C | Culvert Installation Medium Priority Needs culvert installed on new property | Brown, Shirley Road Maintenance Guy, Brett Rabbit Run Ln | Rabbit Run Ln District 4 |
| 25633 | 02/21/18 08/22/19 | Request Schedule Closed | Durations 547.0 S-to-C 523.0 O-to-C | Road Condition Medium Priority She wants to know why the entrances to Hathaway Lake weren't paved. She said they need to be. | Brown, Shirley Road Maintenance Reno, Sue Mullherrin Dr | Mullherrin Dr |
| 25635 | 02/21/18 08/12/19 | Request Schedule Closed | Durations 537.0 S-to-C 523.0 O-to-C | Road Condition Medium Priority Calling to request the condition to the main entrance of Hathaway Lake S/D (from Stribling Rd) be repaired or lifted because of the c | Brown, Shirley Road Maintenance Reno, Sue Hathaway Lake S/D entrance | Stribling Rd District 3 |
| 25677 | 02/27/18 08/23/19 | Request Schedule Closed | Durations 542.0 S-to-C 517.0 O-to-C | Road Condition Medium Priority Across from the gate at Johnstone Sudv, the road is washing out bad under the road | Brown, Shirley Road Maintenance Johnson, Ann Gluckstadt Rd | Gluckstadt Rd District 3 |
| 25716 | 03/05/18 08/29/19 | Request Schedule Closed | Durations 542.0 S-to-C 511.0 O-to-C | Road Condition Medium Priority Road needs serious repairs | Brown, Shirley Road Maintenance Ammons, Jennifer Timber Green Ln | Timber Green Ln District 4 |
| 25808 | 03/19/18 08/30/19 | Request Schedule Closed | Durations 529.0 S-to-C 497.0 O-to-C | Road Condition Medium Priority Road cracking up | Brown, Shirley Road Maintenance Sanders, Lee Ethel Johnson Ln | Johnson Ln District 4 |
| 25846 | 03/23/18 08/19/19 | Request Schedule Closed | Durations 514.0 S-to-C 493.0 O-to-C | Road Condition Medium Priority She said guard rails are needed near the ditch on the right side of the road where we are installing the culvert, going toward 463 | Brown, Shirley Road Maintenance Reeves, Stephanie N. Livingston Rd | North Livingston Rd District 3 |

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| 25853 | 03/23/18 08/15/19 | Request Schedule Closed | Durations 510.0 S-to-C 493.0 O-to-C | Culvert Installation Medium Priority Need culvert installed | Brown, Shirley Road Maintenance | Jones Harris Rd Harris Rd District 4 |
| 25956 | 04/06/18 08/19/19 | Request Schedule Closed | Durations 500.0 S-to-C 479.0 O-to-C | Road Condition Medium Priority Asphalt has broken up bad in front of the driveway | Brown, Shirley Road Maintenance | Dew, Bryant Planters Row Planters Row District 3 |
| 25957 | 04/06/18 08/09/19 | Request Schedule Closed | Durations 490.0 S-to-C 479.0 O-to-C | Road Condition Medium Priority Asphalt has broken up in front of driveway causing problems | Brown, Shirley Road Maintenance | Thompson, Dwayne Mullberry Way Mullberry Way District 3 |
| 25975 | 04/10/18 08/15/19 | Request Schedule Closed | Durations 492.0 S-to-C 475.0 O-to-C | Road Condition Medium Priority Asphalt has broken up real bad into rocks in two sections on this road. | Brown, Shirley Road Maintenance | Jordan, Katherine Cedar Green Dr Cedar Green Dr District 4 |
| 26024 | 04/16/18 08/14/19 | Request Schedule Closed | Durations 485.0 S-to-C 469.0 O-to-C | Road Condition Medium Priority Submitted on Monday, April 16, 2018 - 5:21am Submitted by anonymous user: 73.177.127.85 Submitted values are: d is crumbling. That stretch's across the road. It's 10 feet by 5 foot. It's one of our main roads. | Brown, Shirley Road Maintenance | Castagnoli, Tammy Planters Row Planters Row District 3 |
| 26059 | 04/18/18 08/20/19 | Request Schedule Closed | Durations 489.0 S-to-C 467.0 O-to-C | Ditching Medium Priority Road needs ditching | Brown, Shirley Road Maintenance | Nettles, Bryan Mansell Rd Mansell Rd Deer Rd District 5 |
| 26060 | 04/18/18 08/20/19 | Request Schedule Closed | Durations 489.0 S-to-C 467.0 O-to-C | Ditching Medium Priority Mansell Rd needs dtiching | Brown, Shirley Road Maintenance | Nettles, Bryan Mansell Rd Mansell Rd District 5 |

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| 26107 | 04/24/18 08/12/19 | Request Schedule Closed | 475.0 S-to-C 461.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Knight, Carolyn Pine St | Pine St District 4 |
| Needs gravel on culvert, driveway holds water when it rains and also is sinking in | | | | | | | |
| 26167 | 05/03/18 08/02/19 | Request Schedule Closed | 456.0 S-to-C 452.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Engineering Dept saddle creek cove | Saddle Creek Cv District 1 |
| ditching needed at 104 and 106 Saddle Creek Cove to help the flow of water. | | | | | | | |
| 26170 | 05/03/18 08/12/19 | Request Schedule Closed | 466.0 S-to-C 452.0 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Coker, Debbie Memory Lane | Memory Ln District 3 |
| Debbie Coker t the water is standing close to street level. Please contact me and I will give you a house number. I would like the area cleaned out so | | | | | | | |
| 26181 | 05/04/18 08/12/19 | Request Schedule Closed | 465.0 S-to-C 451.0 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Akerley, Delores Millhouse Drive | Millhouse Dr District 2 |
| akerley on the right. | | | | | | | |
| 26218 | 05/09/18 08/22/19 | Request Schedule Closed | 470.0 S-to-C 446.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Payne, Bill Katherine Dr | Katherine Dr District 4 |
| Road is in bad condition, needs paving | | | | | | | |
| 26226 | 05/10/18 08/09/19 | Request Schedule Closed | 456.0 S-to-C 445.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Kurieger, Leroy North old Canton Road | North Old Canton Rd District 5 |
| yard floods from road water | | | | | | | |
| 26445 | 06/08/18 08/19/19 | Request Schedule Closed | 437.0 S-to-C 416.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | King, Parris Ellis Road | Ellis Rd District 5 |
| Request to asphalt over cross drain that was installed a while back. | | | | | | | |

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| 26469 | 06/12/18 08/13/19 | Request Schedule Closed | Durations 427.0 S-to-C 412.0 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Givens, Phyllis Locust Cove | Locust Cv District 1 |
| Comments: Hello, I live in Twin Cedars subdivision at the end of a cul de sac. The drainage ditch that runs along the street empties onto a ditch on my property and protect my yard from erosion? It is a short distance from the street drainage to the ditch but it is a major | | | | | | | |
| 26474 | 06/12/18 08/23/19 | Request Schedule Closed | Durations 437.0 S-to-C 412.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Ritchie, Perry Ratliff Ferry Rd | Barnes Rd District 1 |
| Said the culvert we put in across the road needs headwalls on both sides to keep the dirt from washing away. | | | | | | | |
| 26547 | 06/25/18 08/30/19 | Request Schedule Closed | Durations 431.0 S-to-C 399.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Wells, Gloria Richmond Grove Rd | Richmond Grove Rd District 3 |
| Road needs work done on it | | | | | | | |
| 26568 | 06/26/18 08/23/19 | Request Schedule Closed | Durations 423.0 S-to-C 398.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Johnson, Sidney Stump Bridge Road | Stump Bridge Rd District 5 |
| He thinks he needs a culvert because when it rains hard water runs down his driveway to his garage from the road and he doesn't have | | | | | | | |
| 26769 | 07/25/18 08/22/19 | Request Schedule Closed | Durations 393.0 S-to-C 369.0 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Vancil, Hope Brigade Avenue | Brigade Ave District 1 |
| standing water in road btw her and her neighbor | | | | | | | |
| 26780 | 07/27/18 08/30/19 | Request Schedule Closed | Durations 399.0 S-to-C 367.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Smith, Jim Germany Dr | Germany Dr |
| Surface of asphalt on the road is cracking up | | | | | | | |
| 26962 | 08/28/18 08/29/19 | Request Schedule Closed | Durations 366.0 S-to-C 335.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Day, Mike Robert Paul Dr | Robert Paul Dr District 5 |
| Culvert needs gravel on it, sinking in and a big drop off in the driveway | | | | | | | |

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| 26993 | 09/04/18 08/05/19 | Request Schedule Closed | 335.0 S-to-C 328.0 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Kirkpatrick, Wanda North Deerfield Dr | North Deerfield Dr District 5 |
| Needs drains cleared in front of her house. She said all the debris from all the yards on her street wash into the drains in from of her y | | | | | | | |
| 27105 | 09/27/18 08/19/19 | Request Schedule Closed | 326.0 S-to-C 305.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Harris, Freddie 231 Harris Rd | Harris Rd District 4 |
| Need culvert replaced | | | | | | | |
| 27138 | 10/05/18 08/06/19 | Request Schedule Closed | 305.0 S-to-C 297.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Engineering Dept Yandell rd | Yandell Rd District 1 |
| On Yandell Road, east of the school, south side of the road the shoulder needs to be cut for water to get to the side ditch. | | | | | | | |
| 27142 | 10/05/18 08/29/19 | Request Schedule Closed | 328.0 S-to-C 297.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Sheriff's Deputy Miggins Rd | Miggins Rd District 1 |
| A sheriff's deputy lives at 309 Miggins Road; across the street the asphalt is collapsing on the side of the road. (could be a possible cr | | | | | | | |
| 27150 | 10/05/18 08/09/19 | Request Schedule Closed | 308.0 S-to-C 297.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Smith, Jim Germany Dr | Germany Dr |
| Asphalt is sinking in on the road | | | | | | | |
| 27174 | 10/09/18 08/12/19 | Request Schedule Closed | 307.0 S-to-C 293.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Fleming, Anquila 228 Brooks Rd | Brooks Rd District 5 |
| Requesting to have a culvert installed at new address | | | | | | | |
| 27226 | 10/22/18 08/26/19 | Request Schedule Closed | 308.0 S-to-C 280.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Mullins, Rhonda Virilia Rd | Virilia Rd District 4 |
| Culvert caving in | | | | | | | |

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| 27252 | 10/26/18 08/19/19 | Request Schedule Closed | Durations 297.0 S-to-C 276.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Irby, Charles Munich Dr | Munich Dr District 3 |
| Culvert is caving in on the right-away at the botton, top has rusted all the way out | | | | | | | |
| 27281 | 10/30/18 08/16/19 | Request Schedule Closed | Durations 290.0 S-to-C 272.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Barnthouse, Todd Munich Dr | Munich Dr District 3 |
| Need culvert installed on new property | | | | | | | |
| 27294 | 11/01/18 08/08/19 | Request Schedule Closed | Durations 280.0 S-to-C 270.0 O-to-C | Culvert Clean Out Medium Priority | Brown, Shirley Road Maintenance | Weathersby, Max Middlefield Dr | Middlefield Dr District 1 |
| Needs cleaning out, causing flooding | | | | | | | |
| 27297 | 11/02/18 08/06/19 | Request Schedule Closed | Durations 277.0 S-to-C 269.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Engineering Oakfield Blvd | Oakfield Blvd District 1 |
| clean out the ends of pipes going under Oakfield Blvd between White Oak and Whitney Ridge to re-establish proper drainage | | | | | | | |
| 27306 | 11/06/18 08/27/19 | Request Schedule Closed | Durations 294.0 S-to-C 265.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Boyd, Alfred Murphy Chapel Rd | Murphy Chapel Rd District 5 |
| Need cross drain repair | | | | | | | |
| 27312 | 11/06/18 08/06/19 | Request Schedule Closed | Durations 273.0 S-to-C 265.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Thompson, L.C. 292 Smith Carr Rd | Smith Carr Rd District 4 |
| Need Culvert installed | | | | | | | |
| 27338 | 11/15/18 08/15/19 | Request Schedule Closed | Durations 273.0 S-to-C 256.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Engineering Dept Stokes Road | Stokes Rd District 3 |
| An area on Stokes Road (middle portion) needs to be ditched (you can see where scum lines are) | | | | | | | |

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| 27353 | 11/19/18 08/28/19 | Request Schedule Closed | Durations 282.0 S-to-C 252.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Biggers, Barry Lake Trail | Lake Trail District 3 |
| Needs culverts check on Lake Trail, and Trail Ends before Adcamp finished the top layer of pavement on the road | | | | | | | |
| 27374 | 11/26/18 08/22/19 | Request Schedule Closed | Durations 269.0 S-to-C 245.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Roper, Kathy Twin Harbor Pl | Twin Harbor Pl District 5 |
| In front of this address, the asphalt has grown into a mound and with a big hole | | | | | | | |
| 27405 | 12/03/18 08/12/19 | Request Schedule Closed | Durations 252.0 S-to-C 238.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Parker, Jerneshia Rocky Hill Rd | Rocky Hill Rd District 5 |
| Needs culvert installed on new property | | | | | | | |
| 27431 | 12/05/18 08/22/19 | Request Schedule Closed | Durations 260.0 S-to-C 236.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Watson, Paul Society Ridge Rd | Society Ridge Rd District 3 |
| Need new culvert installed | | | | | | | |
| 27437 | 12/06/18 08/12/19 | Request Schedule Closed | Durations 249.0 S-to-C 235.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Davis, Greg Bridge Park Cir | Bridge Park Cir District 1 |
| Road sinking in front of his house. Wants to meet with someone next week | | | | | | | |
| 27444 | 12/07/18 08/15/19 | Request Schedule Closed | Durations 251.0 S-to-C 234.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Watson, Paul Lake Cavalier Rd | Lake Cavalier Rd District 3 |
| Needs 30 ft culvert installed. Has it staked and will post address. | | | | | | | |
| 27445 | 12/07/18 08/22/19 | Request Schedule Closed | Durations 258.0 S-to-C 234.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Watson, Paul Society Ridge Rd | Society Ridge Rd District 3 |
| Needs 20 ft culvert installed. Address is posted and it is staked off. | | | | | | | |

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| 27482 | 12/19/18 08/27/19 | Request Schedule Closed | 251.0 S-to-C 222.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Cooper, Diane Magnolia St | Magnolia St District 3 |
| Culvert and driveway is sinking in | | | | | | | |
| 27511 | 12/27/18 08/19/19 | Request Schedule Closed | 235.0 S-to-C 214.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Robinson, Chris Ben Lockett Rd | Ben Lockett Rd District 5 |
| Need new culvert installed | | | | | | | |
| 27543 | 01/07/19 08/20/19 | Request Schedule Closed | 225.0 S-to-C 203.0 O-to-C | Gravel Medium Priority | Brown, Shirley Road Maintenance | McDonald, Johnnie Edward Place | North Livingston Rd District 3 |
| Gravel end needs gravel | | | | | | | |
| 27544 | 01/07/19 08/16/19 | Request Schedule Closed | 221.0 S-to-C 203.0 O-to-C | Culvert Clean Out Medium Priority | Brown, Shirley Road Maintenance | McDonald, Johnnie Edwards Place | North Livingston Rd District 3 |
| 2 culverts stopped up under the road near Hunt Circle by the pond | | | | | | | |
| 27562 | 01/08/19 08/21/19 | Request Schedule Closed | 225.0 S-to-C 202.0 O-to-C | Road Shoulder Medium Priority | Brown, Shirley Road Maintenance | Quick, Barbara Quail Rd | Quail Rd District 5 |
| Needs clay gravel on the shoulders of the road since paving has been completed. | | | | | | | |
| 27569 | 01/08/19 08/19/19 | Request Schedule Closed | 223.0 S-to-C 202.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | McCullough, Charlie McCullough Rd | Ross Rd District 1 |
| Culvert is washing and may need replacing across road at creek. | | | | | | | |
| 27586 | 01/09/19 08/09/19 | Request Schedule Closed | 212.0 S-to-C 201.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Wilson, John North Old Canton | North Old Canton Rd District 1 |
| clean out brush at the end of the cross drain. Please call TIM BRYAN before you go out so he can coordinate with the homeowner. | | | | | | | |

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| 27623 | 01/17/19 08/23/19 | Request Schedule Closed | Durations 218.0 S-to-C 193.0 O-to-C | Culvert Repair Medium Priority Need culvert replaced | Brown, Shirley Road Maintenance | Howard, Collie 884 Truitt Rd Truitt Rd District 5 |
| 27626 | 01/17/19 08/09/19 | Request Schedule Closed | Durations 204.0 S-to-C 193.0 O-to-C | Culvert Repair Medium Priority Need gravel on culvert, can't get in or out of property | Brown, Shirley Road Maintenance | Warren, Paul Gus Green Rd Gus Green Rd District 3 |
| 27635 | 01/18/19 08/30/19 | Request Schedule Closed | Durations 224.0 S-to-C 192.0 O-to-C | Gravel Medium Priority Road needs gravel, bad pot holes | Brown, Shirley Road Maintenance | Olive, Mark Bo Murphy Rd Bo Murphy Rd District 4 |
| 27647 | 01/22/19 08/22/19 | Request Schedule Closed | Durations 212.0 S-to-C 188.0 O-to-C | Culvert Repair Medium Priority Culvert across the road is stopped up causing flooding | Brown, Shirley Road Maintenance | Kirkland, Bruce Devonshire Way Devonshire Way Devonshire Way District 4 |
| 27650 | 01/22/19 08/23/19 | Request Schedule Closed | Durations 213.0 S-to-C 188.0 O-to-C | Culvert Repair Medium Priority Need extension on culvert, said it is too short | Brown, Shirley Road Maintenance | Daniels, Melissa Dampeer Rd Dampeer Rd Dampeer Rd District 5 |
| 27651 | 01/22/19 08/08/19 | Request Schedule Closed | Durations 198.0 S-to-C 188.0 O-to-C | Culvert Clean Out Medium Priority Box culvert is full of sand and needs to be cleaned out. | Brown, Shirley Road Maintenance | Clay, Brian Society Ridge Rd Society Ridge Rd Society Ridge Rd District 3 |
| 27652 | 01/22/19 08/22/19 | Request Schedule Closed | Durations 212.0 S-to-C 188.0 O-to-C | Culvert Repair Medium Priority Culvert is sinking in across the road | Brown, Shirley Road Maintenance | Wells, Scott Porter Ridge Dr Porter Ridge Dr Porter Ridge Dr District 5 |

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| 27654 | 01/22/19 08/19/19 | Request Schedule Closed | 209.0 S-to-C 188.0 O-to-C | Culvert Repair Medium Priority Culvert is sinking in | Brown, Shirley Road Maintenance | Burrell, Chloe Loring Rd | Loring Rd District 5 |
| 27676 | 01/29/19 08/12/19 | Request Schedule Closed | 195.0 S-to-C 181.0 O-to-C | Drainage Medium Priority storm drain in front of house needs cleaning out. Resident says it retains water and debris is floating. | Brown, Shirley Road Maintenance | Coker, Debbie Memory Lane | Memory Ln District 3 |
| 27703 | 02/04/19 08/06/19 | Request Schedule Closed | 183.0 S-to-C 175.0 O-to-C | Drainage Medium Priority Creek near her home that is encroaching on her property. | Brown, Shirley Road Maintenance | Ball, Elaine Bannerman Dr | Bannerman Dr District 4 |
| 27732 | 02/07/19 08/08/19 | Request Schedule Closed | 182.0 S-to-C 172.0 O-to-C | Culvert Repair Medium Priority Driveway culvert is eroding, causing a hole. | Brown, Shirley Road Maintenance | Cobb, Ty Moss Road | Moss Rd District 5 |
| 27734 | 02/07/19 08/12/19 | Request Schedule Closed | 186.0 S-to-C 172.0 O-to-C | Culvert Repair Medium Priority Need culvert repaired/ replaced | Brown, Shirley Road Maintenance | Williams, Ted Miggins Rd | Miggins Rd District 1 |
| 27758 | 02/12/19 08/12/19 | Request Schedule Closed | 181.0 S-to-C 167.0 O-to-C | Culvert Installation Medium Priority Needs culvert installed on new property | Brown, Shirley Road Maintenance | Brown, Marshall Virgin Mary Rd | Virgin Mary Rd District 5 |
| 27760 | 02/12/19 08/13/19 | Request Schedule Closed | 182.0 S-to-C 167.0 O-to-C | Culvert Clean Out Medium Priority Ditches and culverts stopped up causing flooding | Brown, Shirley Road Maintenance | Lacy, Jean Westside Dr | Westside Dr District 4 |

Service Request Schedule Summary

Open Requests

| Req # | Dates | Request Schedule | Durations | Type / Priority | Assignee / Department | Caller / Address | Location / District |
|--|----------------------|-------------------------------|------------------------------|---|------------------------------------|---|------------------------------------|
| 27772 | 02/13/19 08/15/19 | Request Schedule Closed | 183.0 S-to-C 166.0 O-to-C | Culvert Clean Out Medium Priority | Brown, Shirley Road Maintenance | Love, Ashley Trace Harbor Rd | Trace Harbor Rd District 1 |
| Culvert and ditch stopped up causing flooding and water to stand in ditch and yard | | | | | | | |
| 27773 | 02/13/19 08/23/19 | Request Schedule Closed | 191.0 S-to-C 166.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Jerome, David Old Yazoo City Rd | Old Yazoo City Rd District 4 |
| 376 & 466 Old Yazoo City Rd need culvert replaced | | | | | | | |
| 27774 | 02/13/19 08/12/19 | Request Schedule Closed | 180.0 S-to-C 166.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Hart, Cory 1494 Livingston Vernon Rd | Livingston Vernon Rd District 4 |
| Need culvert installed already staked, Customer will install temporary culvert and call when ready for permanent installation. | | | | | | | |
| 27808 | 02/19/19 08/22/19 | Request Schedule Closed | 184.0 S-to-C 160.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Clay, Brian Society Ridge | Society Ridge Rd District 3 |
| Need culvert installed at the entrance on Society Ridge | | | | | | | |
| 27809 | 02/20/19 08/29/19 | Request Schedule Closed | 190.0 S-to-C 159.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Lee, Amy Clover Rd | Clover Ln District 4 |
| Culvert is sinking in, and the dirt has washed away | | | | | | | |
| 27828 | 02/25/19 08/28/19 | Request Schedule Closed | 184.0 S-to-C 154.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Jordan, Jerome Hawkins Rd | Hawkins Rd District 4 |
| Culvert is stopped up, water is not flowing through | | | | | | | |
| 27834 | 02/25/19 08/23/19 | Request Schedule Closed | 179.0 S-to-C 154.0 O-to-C | Culvert Clean Out Medium Priority | Brown, Shirley Road Maintenance | Irving, Ryan Cedar Hill Rd | Cedar Hill Rd District 3 |
| Culvert across from this address is stopped up, causing and pushing water onto his property | | | | | | | |

Madison County Road Department

Reporting Dates 08/01/19 through 08/30/19

Service Request Schedule Summary

Open Requests

| Req # | Dates | Request Schedule | Durations | Type / Priority | Assignee / Department | Caller / Address | Location / District |
|---|----------------------|-------------------------------|------------------------------|---|------------------------------------|-------------------------------------|-------------------------------|
| 27836 | 02/25/19 08/30/19 | Request Schedule Closed | 186.0 S-to-C 154.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Washington, Bridgette Hawkins Rd | Hawkins Rd District 4 |
| Culvert is not wide enough to turn into driveway | | | | | | | |
| 27838 | 02/26/19 08/29/19 | Request Schedule Closed | 184.0 S-to-C 153.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Jason Whiddon Rd | Whiddon Rd District 5 |
| Road collasping, water running underneath the road right at the culvert | | | | | | | |
| 27848 | 02/27/19 08/27/19 | Request Schedule Closed | 181.0 S-to-C 152.0 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Palmer, Richard Hawks Nest Cove | Hawks Nest Cove District 2 |
| 6" pool of water at end of driveway, coming from drain in the yard | | | | | | | |
| 27856 | 02/28/19 08/26/19 | Request Schedule Closed | 179.0 S-to-C 151.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Blackwell, Doug Beaverdam Rd | Beaverdam Rd District 5 |
| Need new culvert installed on new property | | | | | | | |
| 27860 | 02/28/19 08/09/19 | Request Schedule Closed | 162.0 S-to-C 151.0 O-to-C | Culvert Clean Out Medium Priority | Brown, Shirley Road Maintenance | Blankenship Crawford Rd | Crawford Rd District 4 |
| Culverts and ditches need cleaning out | | | | | | | |
| 27868 | 03/04/19 08/20/19 | Request Schedule Closed | 169.0 S-to-C 147.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Bouldin, Martha Adams Ln | Adams Ln District 5 |
| Culvert is stopped up, causing her property to flood [NEED ONE CALL DONE] | | | | | | | |
| 27915 | 03/13/19 08/21/19 | Request Schedule Closed | 161.0 S-to-C 138.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Tyler, Mildred Stout Rd | Stout Rd District 3 |
| Culvert is broken, and sunk in | | | | | | | |

Madison County Road Department

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Service Request Schedule Summary

Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | |
|-------|----------------------|--------------------------------|--|--|------------------------------------|---|
| 27917 | 03/14/19 08/15/19 | Request Schedule Closed | Durations 154.0 S-to-C 137.0 O-to-C | Drainage Medium Priority Need to check road for bad drainage problem | Brown, Shirley Road Maintenance | Unknown Sunset Cv Sunset Cir District 1 |
| 27923 | 03/18/19 08/08/19 | Request Schedule Closed | Durations 143.0 S-to-C 133.0 O-to-C | Culvert Repair Medium Priority Need gravel on culvert | Brown, Shirley Road Maintenance | Whisenton, Jeanette Old Jackson Rd Old Jackson Rd District 4 |
| 27924 | 03/18/19 08/27/19 | Request Schedule Closed | Durations 162.0 S-to-C 133.0 O-to-C | Ditching Medium Priority Need ditching work done | Brown, Shirley Road Maintenance | Wesley, Oatis Old Jackson Rd Old Jackson Rd District 4 |
| 27957 | 03/20/19 08/26/19 | Request Schedule Closed | Durations 159.0 S-to-C 131.0 O-to-C | Culvert Installation Medium Priority Needs ditching and culvert installed | Brown, Shirley Road Maintenance | Porter, Levester Cane Creek Rd Cane Creek Rd District 4 |
| 27963 | 03/21/19 08/16/19 | Request Schedule Closed | Durations 148.0 S-to-C 130.0 O-to-C | Culvert Repair Medium Priority Culvert that's goes under and across the road is sinking in | Brown, Shirley Road Maintenance | Pace, Ben Cherry Hill Dr Cherry Hill Dr District 3 |
| 27965 | 03/21/19 08/22/19 | Request Schedule Closed | Durations 154.0 S-to-C 130.0 O-to-C | Ditching Medium Priority Needs dtches cleaned out | Brown, Shirley Road Maintenance | Thomas, Jasmine Bill Presley Rd Bill Presley Rd District 5 |
| 27978 | 03/22/19 08/12/19 | Request Schedule Closed | Durations 143.0 S-to-C 129.0 O-to-C | Grading Medium Priority Road needs grading | Brown, Shirley Road Maintenance | Ray, Mike Raytown Rd Raytown Rd District 5 |

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Service Request Schedule Summary

Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | |
|-------|----------------------|--------------------------------|--|--|------------------------------------|--|
| 27988 | 03/25/19 08/16/19 | Request Schedule Closed | Durations 144.0 S-to-C 126.0 O-to-C | Grading Medium Priority Need potholes repaired | Brown, Shirley Road Maintenance | Washington, James George Rd George Rd District 5 |
| 27989 | 03/25/19 08/20/19 | Request Schedule Closed | Durations 148.0 S-to-C 126.0 O-to-C | Drainage Medium Priority Ditch is not draining | Brown, Shirley Road Maintenance | Mrs, Andreau 183 Church Rd Church Rd District 4 |
| 27999 | 03/25/19 08/13/19 | Request Schedule Closed | Durations 141.0 S-to-C 126.0 O-to-C | Ditching Medium Priority From Sharon Rd to Hwy 16 to Robinson Rd, ditches needs cleaning out | Brown, Shirley Road Maintenance | Bacon Sharon Rd Sharon Rd District 5 |
| 28004 | 03/25/19 08/07/19 | Request Schedule Closed | Durations 135.0 S-to-C 126.0 O-to-C | Gravel Medium Priority Needs gravel on culvert | Brown, Shirley Road Maintenance | Parish, Lester Pineview Cir Pineview Cir District 4 |
| 28005 | 03/25/19 08/23/19 | Request Schedule Closed | Durations 151.0 S-to-C 126.0 O-to-C | Ditching Medium Priority Ditch needs cleaning out | Brown, Shirley Road Maintenance | Parish Pineview Cir Pineview Cir District 4 |
| 28006 | 03/25/19 08/22/19 | Request Schedule Closed | Durations 150.0 S-to-C 126.0 O-to-C | Road Condition Medium Priority Road needs road work, road is eroding | Brown, Shirley Road Maintenance | Herring, Tera North Livingston Rd North Livingston Rd District 2 |
| 28027 | 03/26/19 08/22/19 | Request Schedule Closed | Durations 149.0 S-to-C 125.0 O-to-C | Culvert Clean Out Medium Priority Culvert is stopped up [water not flowing] | Brown, Shirley Road Maintenance | Toliver, Stephen North Livingston Rd North Livingston Rd District 3 |

Service Request Schedule Summary

Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | | |
|---|----------------------|--------------------------------|--|-----------------------------------|------------------------------------|--|-----------------------------------|
| 28036 | 03/27/19 08/09/19 | Request Schedule Closed | Durations 135.0 S-to-C 124.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Vance, Derrick Stillhouse Creek Dr | Stillhouse Creek Dr District 3 |
| Culvert that's at the entrance of Stillhouse Creek is collasping on Stillhouse Creek Dr | | | | | | | |
| 28045 | 03/28/19 08/14/19 | Request Schedule Closed | Durations 139.0 S-to-C 123.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Shearrill, Henry Sherrill Rd | Shearrill Rd District 5 |
| Culvert is stopped up [Asking for the culvert be repaired or replaced] | | | | | | | |
| 28066 | 04/01/19 08/14/19 | Request Schedule Closed | Durations 135.0 S-to-C 119.0 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Nelson, Velma Center St | Center St District 3 |
| Water settles in her driveway from water washing from houses above her house. She thinks she needs a culvert and the addresses past | | | | | | | |
| 28072 | 04/01/19 08/09/19 | Request Schedule Closed | Durations 130.0 S-to-C 119.0 O-to-C | Ditching High Priority | Brown, Shirley Road Maintenance | Prince, Aubrey Mallard Pointe Drive | Mallard Pointe Dr District 1 |
| Ditch at her address needs to be cleaned out. Road water flooding her yard and almost getting onto her porch. | | | | | | | |
| 28096 | 04/04/19 08/08/19 | Request Schedule Closed | Durations 126.0 S-to-C 116.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | B, Balley 4966 Hwy 16 E | Hwy 16 E District 5 |
| Need culvert replaced | | | | | | | |
| 28098 | 04/05/19 08/28/19 | Request Schedule Closed | Durations 145.0 S-to-C 115.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Johnson, Mitchell Distrbution Drive | Distribution Dr District 3 |
| Needs culvert replaced at driveway per Vidal. Culvert is broken. | | | | | | | |
| 28100 | 04/05/19 08/13/19 | Request Schedule Closed | Durations 130.0 S-to-C 115.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Weathersby, Max 121 Middlefield Dr | Middlefield Dr District 1 |
| Need road repaired | | | | | | | |

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Service Request Schedule Summary

Open Requests

| Req # | Dates | Request Schedule | Durations | Type / Priority | Assignee / Department | Caller / Address | Location / District |
|--|----------------------|-------------------------------|------------------------------|--------------------------------------|------------------------------------|---------------------------------------|------------------------------|
| 28115 | 04/08/19 08/14/19 | Request Schedule Closed | 128.0 S-to-C 112.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Unknown Lone Pine Rd | Lone Pine Rd District 5 |
| Road needs dirching due to road flooding close to Ratliff Ferry Rd end | | | | | | | |
| 28118 | 04/08/19 08/20/19 | Request Schedule Closed | 134.0 S-to-C 112.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Chris, Veal 4084 Coker Rd | Coker Rd District 3 |
| Need culvert unstopped | | | | | | | |
| 28119 | 04/08/19 08/08/19 | Request Schedule Closed | 122.0 S-to-C 112.0 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Jones, Marie Rose 115 Channing Cir | Channel Cir District 1 |
| Need dig out repaired rom pipe blow out. | | | | | | | |
| 28124 | 04/08/19 08/09/19 | Request Schedule Closed | 123.0 S-to-C 112.0 O-to-C | Culvert Clean Out Medium Priority | Brown, Shirley Road Maintenance | Tracy Waldrop Rd | Waldrop Rd District 4 |
| Culvert is stopped up with logs, trees, etc causing the road to flood | | | | | | | |
| 28130 | 04/08/19 08/09/19 | Request Schedule Closed | 123.0 S-to-C 112.0 O-to-C | Culvert Clean Out Medium Priority | Brown, Shirley Road Maintenance | Launius, Eli French Branch | French Branch District 4 |
| Culvert underneath the road is stopped up | | | | | | | |
| 28131 | 04/08/19 08/22/19 | Request Schedule Closed | 136.0 S-to-C 112.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Tucker, Richard Kristin Hill | Kristiin Hill |
| Ditches stopped up | | | | | | | |
| 28140 | 04/09/19 08/12/19 | Request Schedule Closed | 125.0 S-to-C 111.0 O-to-C | Culvert Clean Out Medium Priority | Brown, Shirley Road Maintenance | Griffin, Eula Virgin Mary Rd | Virgin Mary Rd District 5 |
| Culvert stopped up | | | | | | | |

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Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | |
|-------|----------------------|--------------------------------|--|---|------------------------------------|--|
| 28141 | 04/09/19 08/12/19 | Request Schedule Closed | Durations 125.0 S-to-C 111.0 O-to-C | Culvert Clean Out Medium Priority Culvert, and ditches stopped up | Brown, Shirley Road Maintenance | Johnson, Robert Mini Ln Mini Ln District 5 |
| 28142 | 04/10/19 08/15/19 | Request Schedule Closed | Durations 127.0 S-to-C 110.0 O-to-C | Culvert Installation Medium Priority Pipe needs to be change and installed a box | Brown, Shirley Road Maintenance | Wade, Ray 145 Lottville Rd Lottville Rd District 5 |
| 28148 | 04/10/19 08/22/19 | Request Schedule Closed | Durations 134.0 S-to-C 110.0 O-to-C | Ditching Medium Priority Need ditch clean; tree is blocking culvert causing culvert to be stopped up | Brown, Shirley Road Maintenance | Johnson, Richard 227 Rouser Rd Rouser Rd District 3 |
| 28167 | 04/12/19 08/12/19 | Request Schedule Closed | Durations 122.0 S-to-C 108.0 O-to-C | Culvert Clean Out Medium Priority Culvert past her house is stopped up and and there is a lot of water standing, It's closer to her neighbor's house. | Brown, Shirley Road Maintenance | Allen, Carol Allen Wood Dr Allen Wood Dr District 5 |
| 28174 | 04/15/19 08/12/19 | Request Schedule Closed | Durations 119.0 S-to-C 105.0 O-to-C | Culvert Repair Medium Priority Gravel up under bridges has washed completely out, she stated that it's very dangerous | Brown, Shirley Road Maintenance | Page, Georgia Dock Chin Rd Dock Chinn Rd District 5 |
| 28180 | 04/15/19 08/15/19 | Request Schedule Closed | Durations 122.0 S-to-C 105.0 O-to-C | Culvert Clean Out Medium Priority Culverts stopped up | Brown, Shirley Road Maintenance | O'Cain, Ken Forest Grove Rd Forest Grove Rd District 5 |
| 28186 | 04/16/19 08/08/19 | Request Schedule Closed | Durations 114.0 S-to-C 104.0 O-to-C | Ditching Medium Priority Needs ditching..water stands in his yard after rain and ditch not draining | Brown, Shirley Road Maintenance | Morrison, Walter Germantown Rd Germantown Rd District 3 |

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Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | | |
|-------|----------------------|--------------------------------|--|---|------------------------------------|---|-----------------------------------|
| 28195 | 04/17/19 08/09/19 | Request Schedule Closed | Durations 114.0 S-to-C 103.0 O-to-C | Ditching Medium Priority Needs ditching in front of his house | Brown, Shirley Road Maintenance | Toliver, Stephen North Livingston Rd | North Livingston Rd District 3 |
| 28198 | 04/17/19 08/07/19 | Request Schedule Closed | Durations 112.0 S-to-C 103.0 O-to-C | Ditching Medium Priority The bridge closest to Anderson Station needs to be checked . Trees in the ditch. Needs ditching at and around bridge | Brown, Shirley Road Maintenance | Needham, Susan Stokes Rd | Stokes Rd District 3 |
| 28199 | 04/17/19 08/15/19 | Request Schedule Closed | Durations 120.0 S-to-C 103.0 O-to-C | Culvert Repair Medium Priority Need to build up driveway | Brown, Shirley Road Maintenance | Bacon Smith Carr Rd | Smith Carr Rd District 4 |
| 28200 | 04/17/19 08/06/19 | Request Schedule Closed | Durations 111.0 S-to-C 103.0 O-to-C | Ditching Medium Priority Needs ditching | Brown, Shirley Road Maintenance | Brown, Henry 1007 Way Rd | Way Rd District 5 |
| 28204 | 04/18/19 08/15/19 | Request Schedule Closed | Durations 119.0 S-to-C 102.0 O-to-C | Ditching Medium Priority Needs ditching on road | Brown, Shirley Road Maintenance | Brown, Janice Brown Rd W | Brown Rd W District 5 |
| 28208 | 04/22/19 08/22/19 | Request Schedule Closed | Durations 122.0 S-to-C 98.0 O-to-C | Culvert Repair Medium Priority Needs ditching and culvert replaced | Brown, Shirley Road Maintenance | Overstreet, Andrea 183 Church Rd | Church Rd District 4 |
| 28215 | 04/22/19 08/16/19 | Request Schedule Closed | Durations 116.0 S-to-C 98.0 O-to-C | Dig Out Medium Priority Need road repaired | Brown, Shirley Road Maintenance | Rice, Debra Abernathy Rd | Abernathy Rd District 4 |

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Open Requests

| Req # | Dates | Request Schedule | Durations | Type / Priority | Assignee / Department | Caller / Address | Location / District |
|-------|----------------------|-------------------------------|-----------------------------|---|------------------------------------|---------------------------------------|--------------------------------|
| 28216 | 04/22/19 08/23/19 | Request Schedule Closed | 123.0 S-to-C 98.0 O-to-C | Ditching Medium Priority Needs ditching | Brown, Shirley Road Maintenance | Morris, James 643 Pisgah Bottom Rd | Pisgah Bottom Rd District 5 |
| 28225 | 04/23/19 08/02/19 | Request Schedule Closed | 101.0 S-to-C 97.0 O-to-C | Road Condition Medium Priority Culvert under the road on Church Rd onto Sam Bouldin Rd is is caved in. needs replaced, causing flooding on his property | Brown, Shirley Road Maintenance | Bouldin, Michael Church Rd | Church Rd District 4 |
| 28233 | 04/23/19 08/21/19 | Request Schedule Closed | 120.0 S-to-C 97.0 O-to-C | Ditching Medium Priority Needs ditch repaired. Someone ran into and and damaged it. | Brown, Shirley Road Maintenance | Watts, LaVerne Pisgah Bottom Rd | Pisgah Bottom Rd District 5 |
| 28234 | 04/23/19 08/12/19 | Request Schedule Closed | 111.0 S-to-C 97.0 O-to-C | Culvert Repair Medium Priority Driveway damaged near hydrant, said the dirt/gravel has washed away | Brown, Shirley Road Maintenance | Smothers, Andrea Lubertha Rd | Lubertha Rd District 3 |
| 28236 | 04/23/19 08/16/19 | Request Schedule Closed | 115.0 S-to-C 97.0 O-to-C | Limb Cutting Medium Priority Old dead tree limbs need cutting that are hanging and falling onto the road | Brown, Shirley Road Maintenance | Mims, Carolyn Sowell Rd | Sowell Rd District 1 |
| 28244 | 04/24/19 08/23/19 | Request Schedule Closed | 121.0 S-to-C 96.0 O-to-C | Gravel Medium Priority Bridge need gravel on it [Sinking in bad, and has formed a big hole] | Brown, Shirley Road Maintenance | Brown, Tommie Camden Rd | Camden Rd District 5 |
| 28248 | 04/24/19 08/22/19 | Request Schedule Closed | 120.0 S-to-C 96.0 O-to-C | Limb Cutting Medium Priority Needs limbs cut back at this address. | Brown, Shirley Road Maintenance | OCain, Danny Quail Hollow | Quail Hollow District 1 |

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| Req # | Dates | Request Schedule | Durations | Type / Priority | Assignee / Department | Caller / Address | Location / District |
|-------|----------------------|-------------------------------|-----------------------------|--|------------------------------------|--|---------------------------------|
| 28249 | 04/24/19 08/30/19 | Request Schedule Closed | 128.0 S-to-C 96.0 O-to-C | Culvert Repair Medium Priority Need culvert replaced | Brown, Shirley Road Maintenance | Harris, Tena B Lovelace Ln | Lovelace Lane District 5 |
| 28256 | 04/25/19 08/22/19 | Request Schedule Closed | 119.0 S-to-C 95.0 O-to-C | Ditching Medium Priority Ditches need ditching out due to flooding, also stated that the it's causing the creek to clog up | Brown, Shirley Road Maintenance | Morris, James Pisgah Bottom Rd | Pisgah Bottom Rd District 5 |
| 28257 | 04/25/19 08/29/19 | Request Schedule Closed | 126.0 S-to-C 95.0 O-to-C | Limb Cutting Medium Priority Old dead trees, and limbs hanging onto the road on Way Rd off of 16 North end | Brown, Shirley Road Maintenance | Denise Way Rd | Way Rd District 5 |
| 28258 | 04/25/19 08/15/19 | Request Schedule Closed | 112.0 S-to-C 95.0 O-to-C | Culvert Clean Out Medium Priority Culvert stopped up at driveway and water runs across the road. Needs culvert cleaned out if possible or replaced if needed. | Brown, Shirley Road Maintenance | Bankston, Barton Old Natchez Trace | Old Natchez Trace District 5 |
| 28265 | 04/26/19 08/22/19 | Request Schedule Closed | 118.0 S-to-C 94.0 O-to-C | Culvert Clean Out Medium Priority Called to report culvert needs clean out between 206 and 218 Virgin Mary Rd because the water is coming on to property and causing | Brown, Shirley Road Maintenance | Adams, Herestine 206 Virgin Mary Rd | Virgin Mary Rd District 5 |
| 28266 | 04/26/19 08/23/19 | Request Schedule Closed | 119.0 S-to-C 94.0 O-to-C | Culvert Repair Medium Priority Water from neighbors' yard cause wash out on right side of his driveway after the hard rains we had. He wants someone to call him b | Brown, Shirley Road Maintenance | Mandel, Dave Beaufort Circle | Beaufort Cir District 4 |
| 28267 | 04/26/19 08/30/19 | Request Schedule Closed | 126.0 S-to-C 94.0 O-to-C | Ditching Medium Priority Ditch at end of road in front of his address is stopped up and needs cleaning out. | Brown, Shirley Road Maintenance | Jackson, Ellis Tyson Rd | Tyson Rd District 5 |

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Open Requests

| Req # | Dates | Request Schedule | Durations | Type / Priority | Assignee / Department | Caller / Address | Location / District |
|-------|----------------------|-------------------------------|-----------------------------|---|------------------------------------|-----------------------------------|-----------------------------|
| 28273 | 04/29/19 08/29/19 | Request Schedule Closed | 122.0 S-to-C 91.0 O-to-C | Ditching Medium Priority Ditch is washing out | Brown, Shirley Road Maintenance | Fulcher, Jason Hunters Cv | Hunters Cv District 4 |
| 28278 | 04/29/19 08/29/19 | Request Schedule Closed | 122.0 S-to-C 91.0 O-to-C | Culvert Repair Medium Priority Culvert is stopped up and has collapsed, and washed out into big holes | Brown, Shirley Road Maintenance | Abernathy, Summer Abernathy Rd | Abernathy Rd District 4 |
| 28282 | 04/29/19 08/22/19 | Request Schedule Closed | 115.0 S-to-C 91.0 O-to-C | Culvert Installation Medium Priority Culvert installed on new property | Brown, Shirley Road Maintenance | Litsinger, Cindy Horseshoe Ln | Horseshoe Ln District 4 |
| 28290 | 04/29/19 08/12/19 | Request Schedule Closed | 105.0 S-to-C 91.0 O-to-C | Limb Cutting Medium Priority Limbs need cutting, trying to move a storage building onto property but the limbs are hanging to far out on the road and low | Brown, Shirley Road Maintenance | Epps, Greg Emmit Rd | Emmit Rd District 4 |
| 28294 | 04/29/19 08/26/19 | Request Schedule Closed | 119.0 S-to-C 91.0 O-to-C | Culvert Repair Medium Priority Just purchase this property, and culvert is in bad condition | Brown, Shirley Road Maintenance | Powell, Dane Stokes Rd | Stokes Rd District 3 |
| 28311 | 05/01/19 08/29/19 | Request Schedule Closed | 120.0 S-to-C 89.0 O-to-C | Grading Medium Priority Needs road graded | Brown, Shirley Road Maintenance | Talkington, Rita Rocky Hill Rd | Rocky Hill Rd District 5 |
| 28320 | 05/02/19 08/20/19 | Request Schedule Closed | 110.0 S-to-C 88.0 O-to-C | Ditching Medium Priority Needs ditching | Brown, Shirley Road Maintenance | Unknown 903 Oak Trail | Oak Trail District 1 |

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| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | |
|-------|----------------------|--------------------------------|---|---|------------------------------------|--|
| 28328 | 05/02/19 08/16/19 | Request Schedule Closed | Durations 106.0 S-to-C 88.0 O-to-C | Culvert Repair Medium Priority Culvert exposed at driveway, needs dirt/gravel | Brown, Shirley Road Maintenance | Cole, Traveon Brooks Rd Brooks Rd District 5 |
| 28347 | 05/06/19 08/14/19 | Request Schedule Closed | Durations 100.0 S-to-C 84.0 O-to-C | Road Condition Medium Priority When the road was paved a couple of years ago, they left a big dropp off from the road to the driveway | Brown, Shirley Road Maintenance | Hightower, Eddie Magnolia St Magnolia St District 3 |
| 28350 | 05/06/19 08/09/19 | Request Schedule Closed | Durations 95.0 S-to-C 84.0 O-to-C | Culvert Installation Medium Priority Need new culvert on new property | Brown, Shirley Road Maintenance | Jackson, Christopher Sutherland Rd Sutherland Rd District 5 |
| 28355 | 05/06/19 08/20/19 | Request Schedule Closed | Durations 106.0 S-to-C 84.0 O-to-C | Ditching Medium Priority Needs ditching | Brown, Shirley Road Maintenance | Wilks, David King Ranch Rd King Ranch Rd District 4 |
| 28356 | 05/06/19 08/26/19 | Request Schedule Closed | Durations 112.0 S-to-C 84.0 O-to-C | Road Condition Medium Priority Needs repair | Brown, Shirley Road Maintenance | Bridgeman, Kittie Ransburg Road Ransburg Rd District 4 |
| 28357 | 05/06/19 08/09/19 | Request Schedule Closed | Durations 95.0 S-to-C 84.0 O-to-C | Culvert Clean Out High Priority Culvert under Pisgah Botton Road needs to be cleared of debris. uld only clear our ROW and the ditch behind his property is considered private property. | Brown, Shirley Road Maintenance | Gray, Justin Hwy 16 West Pisgah Bottom Rd District 5 |
| 28360 | 05/06/19 08/12/19 | Request Schedule Closed | Durations 98.0 S-to-C 84.0 O-to-C | Culvert Clean Out Medium Priority Culvert is stopped up | Brown, Shirley Road Maintenance | Lanius, Eli French Branch French Branch District 4 |

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Reporting Dates 08/01/19 through 08/30/19

Service Request Schedule Summary

Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | | |
|---|----------------------|--------------------------------|---|--------------------------------------|------------------------------------|----------------------------------|------------------------------|
| 28366 | 05/06/19 08/08/19 | Request Schedule Closed | Durations 94.0 S-to-C 84.0 O-to-C | Culvert Clean Out Medium Priority | Brown, Shirley Road Maintenance | Lucky, Roxanne Yandell Road | Cedar Grove Ln District 3 |
| Flooding in yard. I explained that we could not, by law, come onto private property to maintain ditches. er yard is getting excess water. | | | | | | | |
| 28377 | 05/07/19 08/30/19 | Request Schedule Closed | Durations 115.0 S-to-C 83.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Love, Otis Rankin Rd | Rankin Rd District 5 |
| Ditches, culverts needs cleaning out | | | | | | | |
| 28383 | 05/07/19 08/29/19 | Request Schedule Closed | Durations 114.0 S-to-C 83.0 O-to-C | Limb Cutting Medium Priority | Brown, Shirley Road Maintenance | Unknown Chapel Hill Rd | Chapel Hill Rd District 3 |
| Caller stated that the trees are hanging lower enough to where they're scraping, and stratching their vehicles | | | | | | | |
| 28385 | 05/08/19 08/12/19 | Request Schedule Closed | Durations 96.0 S-to-C 82.0 O-to-C | Gravel Medium Priority | Brown, Shirley Road Maintenance | Edward, Norockia Firetower Rd | Firetower Rd District 5 |
| Road needs gravel on it, due to large pot holes and wash out | | | | | | | |
| 28386 | 05/08/19 08/13/19 | Request Schedule Closed | Durations 97.0 S-to-C 82.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Smith, Mike Pat Luckett Rd | Pat Luckett Rd District 5 |
| Across from this address, the culvert needs repairing due to flooding and washing out onto his property and the road | | | | | | | |
| 28390 | 05/08/19 08/13/19 | Request Schedule Closed | Durations 97.0 S-to-C 82.0 O-to-C | Culvert Clean Out Medium Priority | Brown, Shirley Road Maintenance | Folmar, Betsy Dover Ln | Dover Ln District 3 |
| Culvert, and ditches needs cleaning out, causing flooding problems onto property | | | | | | | |
| 28395 | 05/08/19 08/27/19 | Request Schedule Closed | Durations 111.0 S-to-C 82.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Walker, Chris Mullinville Rd | Mullinville Rd District 5 |
| Culvert washing out bad | | | | | | | |

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Open Requests

| Req # | Dates | Request Schedule | Durations | Type / Priority | Assignee / Department | Caller / Address | Location / District |
|--|----------------------|-------------------------------|-----------------------------|--------------------------------------|------------------------------------|-----------------------------------|---------------------------------|
| 28396 | 05/08/19 08/19/19 | Request Schedule Closed | 103.0 S-to-C 82.0 O-to-C | Gravel Medium Priority | Brown, Shirley Road Maintenance | Spires, Tonda Kearney Park Rd | Kearney Park Rd District 4 |
| Gravel has washed out half of the entrance onto their property, leaving a huge hole on the culvert | | | | | | | |
| 28400 | 05/08/19 08/27/19 | Request Schedule Closed | 111.0 S-to-C 82.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Gee, Billy Davis Crossing Rd | Davis Crossing Rd District 5 |
| Needs gravel on culvert, and needs driveway wider to move mobil home onto property | | | | | | | |
| 28401 | 05/08/19 08/21/19 | Request Schedule Closed | 105.0 S-to-C 82.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Rayner, JoAnna Hidden Crest | Hidden Crest District 1 |
| Culvert that is on the corner has broken off | | | | | | | |
| 28402 | 05/08/19 08/14/19 | Request Schedule Closed | 98.0 S-to-C 82.0 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Palmer, Richard Hawks Nest Cv | Hawks Nest Cove District 2 |
| Having drainage problems at the driveway | | | | | | | |
| 28404 | 05/09/19 08/09/19 | Request Schedule Closed | 92.0 S-to-C 81.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Gaudet, Mary Mallard Pointe Dr | Mallard Pointe Dr District 1 |
| Ditches needs ditching, causing her property to flood | | | | | | | |
| 28405 | 05/09/19 08/13/19 | Request Schedule Closed | 96.0 S-to-C 81.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Shockley, Bill Endris Rd | Endris Rd District 4 |
| Culvert washed out across the road | | | | | | | |
| 28407 | 05/09/19 08/14/19 | Request Schedule Closed | 97.0 S-to-C 81.0 O-to-C | Culvert Clean Out Medium Priority | Brown, Shirley Road Maintenance | Osten, Al Caroline Blvd | Caroline Crossing District 4 |
| Culvert stopped up across Caroline Crossing to French Branch | | | | | | | |

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Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | |
|-------|----------------------|--------------------------------|---|---|------------------------------------|--|
| 28414 | 05/10/19 08/27/19 | Request Schedule Closed | Durations 109.0 S-to-C 80.0 O-to-C | Culvert Repair Medium Priority Culvert has washed out | Brown, Shirley Road Maintenance | James, Ricky Davis Crossing Rd District 5 |
| 28415 | 05/10/19 08/13/19 | Request Schedule Closed | Durations 95.0 S-to-C 80.0 O-to-C | Drainage Medium Priority Debris from construction site clogging up drains. Said he has spoken with construction company to no avail. | Brown, Shirley Road Maintenance | Wells, Scott Porter Ridge Drive District 5 |
| 28416 | 05/10/19 08/09/19 | Request Schedule Closed | Durations 91.0 S-to-C 80.0 O-to-C | Drainage Medium Priority has a drainage issue in front of her house that is causing flooding in front of her house | Brown, Shirley Road Maintenance | Luckey, Roxanne Yandell Rd District 1 |
| 28420 | 05/13/19 08/12/19 | Request Schedule Closed | Durations 91.0 S-to-C 77.0 O-to-C | Gravel Medium Priority Road caving in due to pipe needs to be placed, where the City of Flora has an water line that need to be moved | Brown, Shirley Road Maintenance | Simpson, Doug Harris Subdivision Rd District 4 |
| 28428 | 05/14/19 08/28/19 | Request Schedule Closed | Durations 106.0 S-to-C 76.0 O-to-C | Gravel Medium Priority Bridge washing out on Camden Rd needs gravel | Brown, Shirley Road Maintenance | Moore, John Camden Rd District 5 |
| 28442 | 05/14/19 08/15/19 | Request Schedule Closed | Durations 93.0 S-to-C 76.0 O-to-C | Ditching Medium Priority Ditching needs done across from this address to stop flooding | Brown, Shirley Road Maintenance | Wilkes, Homer North Livingston Rd District 3 |
| 28445 | 05/14/19 08/19/19 | Request Schedule Closed | Durations 97.0 S-to-C 76.0 O-to-C | Dig Out Medium Priority Dig out repair needed Dave Brown Rd @ Gray Hill Rd | Brown, Shirley Road Maintenance | Whalen, Nikita Dave Brown Rd District 1 |

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Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | |
|-------|----------------------|--------------------------------|--|--|------------------------------------|--|
| 28452 | 05/14/19 08/15/19 | Request Schedule Closed | Durations 93.0 S-to-C 76.0 O-to-C | Culvert Clean Out Medium Priority Culvert stopped up, causing flooding | Brown, Shirley Road Maintenance | Dorothy Virgin Mary Rd Virgin Mary Rd District 5 |
| 28457 | 05/15/19 08/15/19 | Request Schedule Closed | Durations 92.0 S-to-C 75.0 O-to-C | Road Condition Medium Priority Road needs repair. | Brown, Shirley Road Maintenance | Green, Sara Ashbrooke Blvd Ashbrooke Blvd District 3 |
| 28463 | 05/16/19 08/16/19 | Request Schedule Closed | Durations 92.0 S-to-C 74.0 O-to-C | Road Condition Medium Priority Road work that was done needs repaired again | Brown, Shirley Road Maintenance | Heather Raytown Rd Raytown Rd District 5 |
| 28477 | 05/17/19 08/16/19 | Request Schedule Closed | Durations 91.0 S-to-C 73.0 O-to-C | Culvert Clean Out Medium Priority Culvert is stopped up at this address, causing flooding problems | Brown, Shirley Road Maintenance | Lucky, Thomas Yandell Rd Yandell Rd District 1 |
| 28486 | 05/17/19 08/16/19 | Request Schedule Closed | Durations 91.0 S-to-C 73.0 O-to-C | Culvert Clean Out Medium Priority Culvert, and ditches needs cleaning out | Brown, Shirley Road Maintenance | Jackson, Robert Hill Rd Hill Rd District 4 |
| 28501 | 05/20/19 08/27/19 | Request Schedule Closed | Durations 99.0 S-to-C 70.0 O-to-C | Culvert Repair Medium Priority Culvert has caved in, also needs gravel on the top and bottom | Brown, Shirley Road Maintenance | Easterling, Woody Harbor Rd Harbor Rd District 1 |
| 28526 | 05/22/19 08/22/19 | Request Schedule Closed | Durations 92.0 S-to-C 68.0 O-to-C | Culvert Repair Medium Priority Needs rip rap where gravel washed away | Brown, Shirley Road Maintenance | Branson, Richard Cobbbville Dr Cobbbville Dr District 5 |

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Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | |
|-------|----------------------|--------------------------------|--|--|------------------------------------|---|
| 28535 | 05/23/19 08/26/19 | Request Schedule Closed | Durations 95.0 S-to-C 67.0 O-to-C | Gravel Medium Priority Need gravel | Brown, Shirley Road Maintenance | Harris, Rita Way Cir Way Rd District 5 |
| 28539 | 05/23/19 08/22/19 | Request Schedule Closed | Durations 91.0 S-to-C 67.0 O-to-C | Culvert Installation Medium Priority Need culvert installed | Brown, Shirley Road Maintenance | Smith, Willie Lottville Road Lottville Rd District 5 |
| 28545 | 05/23/19 08/22/19 | Request Schedule Closed | Durations 91.0 S-to-C 67.0 O-to-C | Culvert Installation Medium Priority Need culvert installed on new property, and also stated that the tree from the storm was moved blocking the entrance where the culv | Brown, Shirley Road Maintenance | Melton, Cortney Livingston Vernon Rd Livingston Vernon Rd District 4 |
| 28547 | 05/24/19 08/29/19 | Request Schedule Closed | Durations 97.0 S-to-C 66.0 O-to-C | Culvert Repair Medium Priority Culverts at bridge are too small and the last time it rained the water almost got into his house | Brown, Shirley Road Maintenance | Brown, Avin McHarris Road Mcharris Rd District 3 |
| 28559 | 05/28/19 08/26/19 | Request Schedule Closed | Durations 90.0 S-to-C 62.0 O-to-C | Culvert Repair Medium Priority Needs end of driveway repaired; has washed out | Brown, Shirley Road Maintenance | Trell, Drew Oak Trail Oak Trail Oak Trail District 1 |
| 28575 | 05/28/19 08/08/19 | Request Schedule Closed | Durations 72.0 S-to-C 62.0 O-to-C | Road Shoulder High Priority shoulder work needs to be done on Stribling road Ext, behind his house at 136 Sycamore Ridge. Deep drop off, car over corrected, ca | Brown, Shirley Road Maintenance | Mitchell, Ben Sycamore Ridge Stribling Road Extension District 2 |
| 28585 | 05/29/19 08/22/19 | Request Schedule Closed | Durations 85.0 S-to-C 61.0 O-to-C | Ditching Medium Priority re-establish ditch across the street. flooding road and his yard. | Brown, Shirley Road Maintenance | Wallace, John Pembroke Circle Pembroke Cir District 3 |

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| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | | |
|---|----------------------|--------------------------------|--|---|------------------------------------|-------------------------------------|------------------------------------|
| 28588 | 05/29/19 08/29/19 | Request Schedule Closed | Durations 92.0 S-to-C 61.0 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Engineering Dept Deer Creek Cove | Deer Creek Cv District 1 |
| Inlet needs concrete work. Concrete in box to make pipe level with bottom of box. Reseal the inside of box walls, if necessary. | | | | | | | |
| 28590 | 05/29/19 08/29/19 | Request Schedule Closed | Durations 92.0 S-to-C 61.0 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Benson, Adrian Hwy 16 E | Parker Rd District 5 |
| Needs his driveway looked at. Water washes down road into his yard and it washing the dirt away from his wheel chair ramp | | | | | | | |
| 28595 | 05/29/19 08/23/19 | Request Schedule Closed | Durations 86.0 S-to-C 61.0 O-to-C | Illegal Dumpsite Medium Priority | Brown, Shirley Road Maintenance | Bouldin, Michael Church Rd | Church Rd District 4 |
| Large Illegal dumping on the side of the road in the ditch | | | | | | | |
| 28598 | 05/30/19 08/23/19 | Request Schedule Closed | Durations 85.0 S-to-C 60.0 O-to-C | Limb Cutting Medium Priority | Brown, Shirley Road Maintenance | Thompson, Usyless Brown Rd W | Brown Rd W District 5 |
| Trees hanging over the road needs cutting, and limbs needs picking up out the ditches from the storms | | | | | | | |
| 28606 | 05/30/19 08/26/19 | Request Schedule Closed | Durations 88.0 S-to-C 60.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Frankly Livingston Vernon Rd | Livingston Vernon Rd District 4 |
| Need culvert installed on new property | | | | | | | |
| 28607 | 05/30/19 08/30/19 | Request Schedule Closed | Durations 92.0 S-to-C 60.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Donalson, Lee Rouser Rd | Rouser Rd District 3 |
| Needs culvert replaced; it is metal and worn out | | | | | | | |
| 28611 | 05/30/19 08/21/19 | Request Schedule Closed | Durations 83.0 S-to-C 60.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Clanton, Kimberly Tithelo Rd | Tithelo Rd District 5 |
| Ditches needs digging out [STANDING WATER] | | | | | | | |

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| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | |
|-------|----------------------|--------------------------------|--|--|------------------------------------|---|
| 28613 | 05/31/19 08/13/19 | Request Schedule Closed | Durations 74.0 S-to-C 59.0 O-to-C | Ditching Medium Priority Ditches are stopped up | Brown, Shirley Road Maintenance | Lockett, Kinger Lottville Rd Lottville Rd District 5 |
| 28614 | 05/31/19 08/22/19 | Request Schedule Closed | Durations 83.0 S-to-C 59.0 O-to-C | Culvert Repair Medium Priority Culvert is smashed all the way down, can't see it | Brown, Shirley Road Maintenance | McDonald, JoAnn Green Crossing Rd Green Crossing Rd District 3 |
| 28623 | 06/03/19 08/23/19 | Request Schedule Closed | Durations 81.0 S-to-C 56.0 O-to-C | Road Condition Medium Priority One side of the road is deteriorating bad | Brown, Shirley Road Maintenance | Jordan, Katherine Cedar Green Dr Cedar Green Dr District 4 |
| 28626 | 06/03/19 08/28/19 | Request Schedule Closed | Durations 86.0 S-to-C 56.0 O-to-C | Ditching Medium Priority Ditch needs ditching, holding standing water | Brown, Shirley Road Maintenance | Milney, Brenda Lep Childress Rd Lep Childress Rd District 4 |
| 28647 | 06/05/19 08/23/19 | Request Schedule Closed | Durations 79.0 S-to-C 54.0 O-to-C | Ditching Medium Priority Trees got ditches stopped up that was left there by County | Brown, Shirley Road Maintenance | Fields, Nancy Green Oak Ln Green Oak Ln District 1 |
| 28654 | 06/07/19 08/27/19 | Request Schedule Closed | Durations 81.0 S-to-C 52.0 O-to-C | Culvert Repair Medium Priority Culverts was bent due to wide tractors on the road | Brown, Shirley Road Maintenance | Wheeler, Bill Davis Crossing Rd Davis Crossing Rd District 5 |
| 28656 | 06/07/19 08/09/19 | Request Schedule Closed | Durations 63.0 S-to-C 52.0 O-to-C | Drainage Medium Priority Pipe in front of his house is stopped up, causing flooding,he also wants someone to come out and check it and requesting for it to be | Brown, Shirley Road Maintenance | Finch, Tim Davis Ave Davis Ave District 5 |

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|-------|----------------------|--------------------------------|--|--|------------------------------------|---|
| 28666 | 06/07/19 08/27/19 | Request Schedule Closed | Durations 81.0 S-to-C 52.0 O-to-C | Ditching Medium Priority Water not flowing through the ditch | Brown, Shirley Road Maintenance | McKinzie, Sandra Millville Rd Millville Rd District 5 |
| 28667 | 06/07/19 08/23/19 | Request Schedule Closed | Durations 77.0 S-to-C 52.0 O-to-C | Illegal Dumpsite Medium Priority Illegal dumping on this road, right before you get to the Trace | Brown, Shirley Road Maintenance | McKinzie Millville Rd Millville Rd District 5 |
| 28683 | 06/10/19 08/16/19 | Request Schedule Closed | Durations 67.0 S-to-C 49.0 O-to-C | Limb Cutting Medium Priority Tree limb hanging low across the road close to 2095 Loring Rd | Brown, Shirley Road Maintenance | Unknown Loring Rd Loring Rd District 5 |
| 28687 | 06/11/19 08/13/19 | Request Schedule Closed | Durations 63.0 S-to-C 48.0 O-to-C | Ditching Medium Priority Needs ditching work done | Brown, Shirley Road Maintenance | Schaud, Charles Old Rice Rd Old Rice Rd District 1 |
| 28689 | 06/11/19 08/15/19 | Request Schedule Closed | Durations 65.0 S-to-C 48.0 O-to-C | Culvert Repair Medium Priority Need Asphalt over culvert | Brown, Shirley Road Maintenance | Taylor 160 S Taylor Ln 160 S Taylor Ln S Taylor Ln |
| 28694 | 06/11/19 08/12/19 | Request Schedule Closed | Durations 62.0 S-to-C 48.0 O-to-C | Culvert Installation Medium Priority Nedd culvert installed | Brown, Shirley Road Maintenance | Endris, Craig 510 South Deerfield Dr 510 South Deerfield Dr South Deerfield Dr District 1 |
| 28703 | 06/12/19 08/16/19 | Request Schedule Closed | Durations 65.0 S-to-C 47.0 O-to-C | Dig Out Medium Priority Huge pot holes | Brown, Shirley Road Maintenance | Coffelt, Graham Bridgeton Ct Bridgeton Ct Bridgeton Ct District 5 |

Service Request Schedule Summary

Open Requests

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|---|----------------------|--------------------------------|--|-----------------------------------|------------------------------------|--------------------------------------|--------------------------------|
| 28704 | 06/12/19 08/30/19 | Request Schedule Closed | Durations 79.0 S-to-C 47.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Myers, Ben 140 Windy Hill | Windy Hill Dr District 4 |
| Problem is on Cross Wind Dr | | | | | | | |
| 28713 | 06/13/19 08/19/19 | Request Schedule Closed | Durations 67.0 S-to-C 46.0 O-to-C | Limb Cutting Medium Priority | Brown, Shirley Road Maintenance | Thompson, Linda Keith Dr | Keith Dr District 4 |
| Limbs hanging too low, can't see on coming traffic leaving out her driveway turning onto Jackson Rd | | | | | | | |
| 28730 | 06/17/19 08/22/19 | Request Schedule Closed | Durations 66.0 S-to-C 42.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Field, Nancy Green Oak Lane | Green Oak Ln District 1 |
| Requesting ditching and pick up dead tree out of ditch | | | | | | | |
| 28733 | 06/17/19 08/20/19 | Request Schedule Closed | Durations 64.0 S-to-C 42.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Phillips, Leon 149 Lottville Rd | Lottville Rd District 5 |
| Need culvert repaired | | | | | | | |
| 28744 | 06/18/19 08/19/19 | Request Schedule Closed | Durations 62.0 S-to-C 41.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Hunt, Vickie 169 Lep Childress Rd | Lep Childress Rd District 4 |
| Need Road repaired at Childress Ln @ Cross Wind Dr | | | | | | | |
| 28747 | 06/18/19 08/14/19 | Request Schedule Closed | Durations 57.0 S-to-C 41.0 O-to-C | Dig Out Medium Priority | Brown, Shirley Road Maintenance | Bacon Cherry Rose Tr | Cherry Rose Tr District 1 |
| Two dig outs on Cherry Rose Trail | | | | | | | |
| 28748 | 06/18/19 08/27/19 | Request Schedule Closed | Durations 70.0 S-to-C 41.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Pitts, John Arthur Tyson Rd | Tyson Rd District 5 |
| Ditch needs ditching across from his address, causing flooding on to his property, and under his home | | | | | | | |

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|--|----------------------|--------------------------------|--|---|------------------------------------|----------------------------------|---------------------------------|
| 28751 | 06/18/19 08/19/19 | Request Schedule Closed | Durations 62.0 S-to-C 41.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Harjes, Ross Stokes Rd | Stokes Rd District 3 |
| Ditches are stopped up with debris, causing flooding and gravel on the culvert has washed out | | | | | | | |
| 28755 | 06/19/19 08/29/19 | Request Schedule Closed | Durations 71.0 S-to-C 40.0 O-to-C | Culvert Repair Medium Priority | Brown, Shirley Road Maintenance | Penn, Kent Old Yazoo City Rd | Old Yazoo City Rd District 4 |
| Need culvert replaced, needs to be bigger, has a hole in it. He also needs gravel on it. | | | | | | | |
| 28756 | 06/19/19 08/20/19 | Request Schedule Closed | Durations 62.0 S-to-C 40.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Deweese, Trisha Gluckstadt Rd | Gluckstadt Rd District 3 |
| East of 173 Gluckstadt Rd, ditch are stopped up not allowing water to flow into the pond across the road | | | | | | | |
| 28765 | 06/20/19 08/23/19 | Request Schedule Closed | Durations 64.0 S-to-C 39.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Metz, Mathew Quail Ridge Dr | Quail Ridge Dr District 3 |
| Need culvert installed | | | | | | | |
| 28766 | 06/20/19 08/20/19 | Request Schedule Closed | Durations 61.0 S-to-C 39.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Wallace, John Pembroke Cir | Pembroke Cir District 3 |
| Ditch across from these two addresses is stopped up and causing the road and his property to flood | | | | | | | |
| 28770 | 06/21/19 08/22/19 | Request Schedule Closed | Durations 62.0 S-to-C 38.0 O-to-C | Drainage Medium Priority | Brown, Shirley Road Maintenance | Frame, Tim 121 Beaufort Cir | Beaufort Cir District 4 |
| Erosion problem with pipe under road | | | | | | | |
| 28793 | 06/24/19 08/22/19 | Request Schedule Closed | Durations 59.0 S-to-C 35.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | ??, Lisa Walnut Road | Walnut Rd District 5 |
| debris blocking culvert, causing flooding | | | | | | | |

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|-------|----------------------|--------------------------------|--|---|------------------------------------|--|
| 28794 | 06/25/19 08/02/19 | Request Schedule Closed | Durations 38.0 S-to-C 34.0 O-to-C | Culvert Repair Medium Priority Culvert is messed up due to the motorgrader | Brown, Shirley Road Maintenance | Howard, Collie Truitt Rd Truitt Rd District 5 |
| 28805 | 06/26/19 08/26/19 | Request Schedule Closed | Durations 61.0 S-to-C 33.0 O-to-C | Pot Holes Medium Priority Bad pot holes | Brown, Shirley Road Maintenance | Goff, Robert Parkinson Rd Parkinson Rd District 4 |
| 28807 | 06/26/19 08/26/19 | Request Schedule Closed | Durations 61.0 S-to-C 33.0 O-to-C | Culvert Installation Medium Priority Need culvert installed | Brown, Shirley Road Maintenance | Hamlin, Toroski Cobbsville Dr W Cobbsville Dr W District 5 |
| 28810 | 06/26/19 08/27/19 | Request Schedule Closed | Durations 62.0 S-to-C 33.0 O-to-C | Curb/Gutter Medium Priority Needs repair at end of driveway..hole in concrete drive | Brown, Shirley Road Maintenance | Pender, Sylvia SpringWater Cove SpringWater Cove District 1 |
| 28811 | 06/26/19 08/27/19 | Request Schedule Closed | Durations 62.0 S-to-C 33.0 O-to-C | Limb Cutting Medium Priority Needs limb cutting/mowing...can't see when you pull out to Lake Castle | Brown, Shirley Road Maintenance | Walls, Mrs Hardy Rd Hardy Rd District 3 |
| 28815 | 06/26/19 08/26/19 | Request Schedule Closed | Durations 61.0 S-to-C 33.0 O-to-C | Gravel Medium Priority Culvert going across the roads needs gravel, pot holes, and sinking in | Brown, Shirley Road Maintenance | Mansell, Rebecca Stokes Rd Stokes Rd District 3 |
| 28816 | 06/26/19 08/09/19 | Request Schedule Closed | Durations 44.0 S-to-C 33.0 O-to-C | Pot Holes Medium Priority Bad pot holes | Brown, Shirley Road Maintenance | Unknown Dewees Rd Dewees Rd District 3 |

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|---|----------------------|-------------------------------|----------------------------|---|------------------------------------|---|--------------------------------|
| 28819 | 06/26/19 08/15/19 | Request Schedule Closed | 50.0 S-to-C 33.0 O-to-C | Mowing Medium Priority | Brown, Shirley Road Maintenance | Thompson, Linda Keith Drive | Old Jackson Rd District 4 |
| Said the grass needs to be cut back on Old Jackson. She said she can't see when she pulls out onto Keith Drive | | | | | | | |
| 28820 | 06/26/19 08/23/19 | Request Schedule Closed | 58.0 S-to-C 33.0 O-to-C | Road Condition Medium Priority | Brown, Shirley Road Maintenance | Buck, Christine 347 Jubilee Rd | Jubilee Rd District 4 |
| Need Road Repaired | | | | | | | |
| 28829 | 06/27/19 08/27/19 | Request Schedule Closed | 61.0 S-to-C 32.0 O-to-C | Culvert Installation Medium Priority | Brown, Shirley Road Maintenance | Ball, Jonathan Virilia Rd | Virilia Rd District 4 |
| Needs culvert installed | | | | | | | |
| 28834 | 06/28/19 08/02/19 | Request Schedule Closed | 35.0 S-to-C 31.0 O-to-C | Signage Installation Medium Priority | Brown, Shirley Road Maintenance | Jones, Albert Atlas Coleman Rd | Atlas Coleman Rd District 4 |
| Need no dumping sign | | | | | | | |
| 28847 | 07/01/19 08/02/19 | Request Schedule Closed | 32.0 S-to-C 28.0 O-to-C | Mowing Medium Priority | Brown, Shirley Road Maintenance | Walker, George Gluckstadt Rd | Gluckstadt Rd District 3 |
| He said the county side of Gluckstadt Rd near the county limit sign has not been cut. He said the south side is county. | | | | | | | |
| 28850 | 07/01/19 08/14/19 | Request Schedule Closed | 44.0 S-to-C 28.0 O-to-C | Pot Holes Medium Priority | Brown, Shirley Road Maintenance | Jordan, Katherine Notting Hill Place | Cedar Green Dr District 4 |
| Road need pothole repair and long patch repair | | | | | | | |
| 28852 | 07/01/19 08/01/19 | Request Schedule Closed | 31.0 S-to-C 28.0 O-to-C | Ditching Medium Priority | Brown, Shirley Road Maintenance | Sharp, David 611 Pisgah Bottom Rd | Pisgah Bottom Rd District 5 |
| Ditch is overgrown and needs cleaning | | | | | | | |

Madison County Road Department

Reporting Dates 08/01/19 through 08/30/19

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Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | |
|-------|----------------------|--|--|--|--|--------------------------------|
| 28863 | 07/02/19 08/02/19 | Request Schedule Closed | Durations 31.0 S-to-C 27.0 O-to-C | Culvert Repair Medium Priority End of road needs repair at the culvert...gravel | Brown, Shirley Road Maintenance Bradley, Joyce Brown Drive | Laura Dr District 4 |
| 28867 | 07/02/19 08/05/19 | Request Schedule Closed | Durations 34.0 S-to-C 27.0 O-to-C | Culvert Repair Medium Priority Needs longer culvert | Brown, Shirley Road Maintenance Wilder, DeAngelo Laura Drive | Laura Dr District 4 |
| 28870 | 07/02/19 08/08/19 | Request Schedule Closed | Durations 37.0 S-to-C 27.0 O-to-C | Road Condition Medium Priority Need entrance of the road repaired and need gravel on culvert at 1064 | Brown, Shirley Road Maintenance Whisenton, Jeanette 1064 Old Jackson Rd | Laura Dr District 4 |
| 28872 | 07/02/19 08/07/19 | Request Schedule Closed | Durations 36.0 S-to-C 27.0 O-to-C | Culvert Repair Medium Priority Need culvert replaced | Brown, Shirley Road Maintenance Robinson, Mark 267 Abernathy Rd | Abernathy Rd District 4 |
| 28874 | 07/02/19 08/06/19 | Request Schedule Closed | Durations 35.0 S-to-C 27.0 O-to-C | Culvert Installation Medium Priority Needs culvert installed. He has it flagged off. | Brown, Shirley Road Maintenance Olive, Dexter Pisgah Bottom Road | Pisgah Bottom Rd District 5 |
| 28875 | 07/02/19 08/07/19 | Request Schedule Closed | Durations 36.0 S-to-C 27.0 O-to-C | Culvert Repair Medium Priority Need asphalt placed back over culvert | Brown, Shirley Road Maintenance Douglass, Harry 147 Abernathy Rd | Abernathy Rd District 4 |
| 28881 | 07/03/19 08/14/19 | Request Schedule Closed | Durations 42.0 S-to-C 26.0 O-to-C | Road Condition Medium Priority Need road repaired past this address, culvert is also stopped up. | Brown, Shirley Road Maintenance Lewis, Joan 707 Endris Rd | Endris Rd District 4 |

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Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | | |
|-------|----------------------|--------------------------------|--|---|------------------------------------|--------------------------------------|------------------------------------|
| 28882 | 07/03/19 08/23/19 | Request Schedule Closed | Durations 51.0 S-to-C 26.0 O-to-C | Grading Medium Priority Needs grading | Brown, Shirley Road Maintenance | Clay, Brian Society Ridge Rd | Society Ridge Rd District 3 |
| 28900 | 07/09/19 08/09/19 | Request Schedule Closed | Durations 31.0 S-to-C 20.0 O-to-C | Culvert Installation Medium Priority Need culvert installed, flagged with orange ribbon | Brown, Shirley Road Maintenance | Rogers, Tina Livingston Vernon Rd | Livingston Vernon Rd District 4 |
| 28910 | 07/10/19 08/13/19 | Request Schedule Closed | Durations 34.0 S-to-C 19.0 O-to-C | Culvert Repair Medium Priority Need culvert repaired | Brown, Shirley Road Maintenance | Curry, Claude 864 Sharon Rd | Sharon Rd District 5 |
| 28914 | 07/11/19 08/13/19 | Request Schedule Closed | Durations 33.0 S-to-C 18.0 O-to-C | Culvert Repair Medium Priority Need culvert unstopped | Brown, Shirley Road Maintenance | Bailey, Jeff 470 Ratliff Ferry Rd | Ratliff Ferry Rd District 5 |
| 28922 | 07/11/19 08/13/19 | Request Schedule Closed | Durations 33.0 S-to-C 18.0 O-to-C | Culvert Repair Medium Priority Need cross drain replaced | Brown, Shirley Road Maintenance | Miller, Levi 131 Harris Rd | Harris Rd District 4 |
| 28926 | 07/12/19 08/27/19 | Request Schedule Closed | Durations 46.0 S-to-C 17.0 O-to-C | Gravel Medium Priority Road needs gravel, and grading, also stated that Laura Dr needs working on too | Brown, Shirley Road Maintenance | Briddman, Kitty Ransburg Rd | Ransburg Rd District 4 |
| 28931 | 07/15/19 08/30/19 | Request Schedule Closed | Durations 46.0 S-to-C 14.0 O-to-C | Gravel Medium Priority Needs gravel | Brown, Shirley Road Maintenance | Cable, James Kearney Park Rd | Kearney Park Rd District 4 |

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Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | |
|-------|----------------------|--------------------------------|--|---|--|-----------------------------------|
| 28935 | 07/15/19 08/29/19 | Request Schedule Closed | Durations 45.0 S-to-C 14.0 O-to-C | Gravel Medium Priority Culvert is sinking in | Brown, Shirley Road Maintenance Brooks, Darrell Robinson Rd | Robinson Rd District 4 |
| 28937 | 07/15/19 08/15/19 | Request Schedule Closed | Durations 31.0 S-to-C 14.0 O-to-C | Culvert Repair Medium Priority Culvert is bent on the end | Brown, Shirley Road Maintenance Jackson, Arthur Pisgah Bottom Rd | Pisgah Bottom Rd District 5 |
| 28951 | 07/17/19 08/16/19 | Request Schedule Closed | Durations 30.0 S-to-C 12.0 O-to-C | Culvert Repair Medium Priority Need culvert repaired | Brown, Shirley Road Maintenance Lockett, Fred 107 Quail Rd | Quail Rd District 5 |
| 28952 | 07/17/19 08/28/19 | Request Schedule Closed | Durations 42.0 S-to-C 12.0 O-to-C | Culvert Repair Medium Priority Need culvert repaired | Brown, Shirley Road Maintenance Lockett, Fredrick 775 Potluck Rd | Potluck Rd District 5 |
| 28955 | 07/17/19 08/27/19 | Request Schedule Closed | Durations 41.0 S-to-C 12.0 O-to-C | Road Condition Medium Priority Need cross drain repaired | Brown, Shirley Road Maintenance Allen, Jackie S Taylor Ln | S Taylor Ln |
| 28958 | 07/17/19 08/29/19 | Request Schedule Closed | Durations 43.0 S-to-C 12.0 O-to-C | Gravel Medium Priority Needs gravel on culvert | Brown, Shirley Road Maintenance Davis, Pearlene Hawkins-Thompson Ln | Hawkins Thompson Ln District 4 |
| 28959 | 07/17/19 08/16/19 | Request Schedule Closed | Durations 30.0 S-to-C 12.0 O-to-C | Mowing Medium Priority Grass needs mowing | Brown, Shirley Road Maintenance Davis Hawkins Thompson Ln | Hawkins Thompson Ln District 4 |

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Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | |
|-------|----------------------|--------------------------------|--|---|------------------------------------|--|
| 28965 | 07/18/19 08/27/19 | Request Schedule Closed | Durations 40.0 S-to-C 11.0 O-to-C | Gravel Medium Priority Needs gravel, hard to get out of the driveway | Brown, Shirley Road Maintenance | Milton, Angela Pat Luckett Rd Pat Luckett Rd District 5 |
| 28966 | 07/18/19 08/14/19 | Request Schedule Closed | Durations 27.0 S-to-C 11.0 O-to-C | Culvert Repair Medium Priority Need culvert repaired | Brown, Shirley Road Maintenance | Griffin 103 Psgah Bottom Rd Pisgah Bottom Rd District 5 |
| 28968 | 07/18/19 08/19/19 | Request Schedule Closed | Durations 32.0 S-to-C 11.0 O-to-C | Culvert Installation Medium Priority Need culvert install | Brown, Shirley Road Maintenance | Gross, Herneken 171 Pugh Rd Pugh Rd District 4 |
| 28971 | 07/19/19 08/14/19 | Request Schedule Closed | Durations 26.0 S-to-C 10.0 O-to-C | Culvert Repair Medium Priority Culvert collapsing [BIG HOLE] | Brown, Shirley Road Maintenance | Johnson, Carlet Stumpbridge Rd Stump Bridge Rd District 5 |
| 28974 | 07/19/19 08/19/19 | Request Schedule Closed | Durations 31.0 S-to-C 10.0 O-to-C | Road Condition Medium Priority Huge lump in front of their driveway, crumble up asphalt, and hole | Brown, Shirley Road Maintenance | Brown, Janice Eastside Dr Eastside Dr District 5 |
| 28980 | 07/22/19 08/22/19 | Request Schedule Closed | Durations 31.0 S-to-C 7.0 O-to-C | Road Condition Medium Priority Needs ditching | Brown, Shirley Road Maintenance | Sanders-Ford, Pat 276 Potluck Rd Potluck Rd District 5 |
| 28981 | 07/22/19 08/22/19 | Request Schedule Closed | Durations 31.0 S-to-C 7.0 O-to-C | Culvert Repair Medium Priority Need work done past address, water is coming on property | Brown, Shirley Road Maintenance | Smith, Richard 324 Walnut Rd Walnut Rd District 5 |

Madison County Road Department

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Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District | |
|-------|----------------------|---|--|------------------------------------|---|-----------------------------|
| 28986 | 07/22/19 08/01/19 | Request Schedule Closed Durations 10.0 S-to-C 7.0 O-to-C | Limb Cutting Medium Priority Limbs hanging low | Brown, Shirley Road Maintenance | Washington, Shirley 179 Cross Wind Dr | Cross Wind Dr District 4 |
| 28988 | 07/23/19 08/23/19 | Request Schedule Closed Durations 31.0 S-to-C 6.0 O-to-C | Ditching Medium Priority Ditching and culvert needs cleaning | Brown, Shirley Road Maintenance | Harris, Kierra 300 Twin Lakes | Twin Lakes Dr District 1 |
| 28996 | 07/23/19 08/23/19 | Request Schedule Closed Durations 31.0 S-to-C 6.0 O-to-C | Pot Holes Medium Priority Needs road repaired. Lots of holes in it | Brown, Shirley Road Maintenance | Guyton, Alice Dinkins Rd | Dinkins Rd District 4 |
| 29001 | 07/23/19 08/22/19 | Request Schedule Closed Durations 30.0 S-to-C 6.0 O-to-C | Pot Holes Medium Priority Needs repair | Brown, Shirley Road Maintenance | Bacon, Cornelius 3137 South Liberty St | Marion Rd District 4 |
| 29002 | 07/23/19 08/16/19 | Request Schedule Closed Durations 24.0 S-to-C 6.0 O-to-C | Pot Holes Medium Priority Needs pothole patching | Brown, Shirley Road Maintenance | Bacon, Cornelius South Liberty St | Essie Rd District 4 |
| 29003 | 07/24/19 08/07/19 | Request Schedule Closed Durations 14.0 S-to-C 5.0 O-to-C | Culvert Repair Medium Priority Need gravel on clvert | Brown, Shirley Road Maintenance | Gibson, Michael 187 Catlett Rd | Catlett Rd District 3 |

Open Requests: 286
186.0 **S-to-C Average Duration**
165.9 **O-to-C Average Duration**

Madison County Road Department

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Service Request Schedule Summary

Open Requests

| Req # | Dates | Type / Priority | Assignee / Department | Caller / Address | Location / District |
|-------|-------|-----------------|-----------------------|------------------|---------------------|
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|------------------------|------------|--------------------------------------|--|--|--|
| Total Requests: | 286 | 186.0 S-to-C Average Duration | | | |
| | | 165.9 O-to-C Average Duration | | | |